

Ficha técnica

Epson

Modelos / familias

AL-CX37DN, AL-CX37DTN

Fuente del fabricante

User's Guide (PDF) (v1.0)

<https://download.epson-europe.com/pub/download/3731/epson373167eu.pdf>

Las páginas siguientes son un extracto técnico del documento oficial del fabricante.

Appendix A

Appendix

Technical Specifications

Type	Desktop (Tandem Full Color A4 laser beam printer-based all-in-one)
Photoconductor	OPC
Luminous source	LED
Printing system	Semiconductor laser beam scanning + dry-type electrophotographic method
Developing system	Dry mono-component SMT developing system
Fusing system	Lower free belt fusing system
Resolution	Copying: 600 × 600 dpi Scanning: 600 × 600 dpi, 600 × 300 dpi (when using ADF) Printing: 600 × 600 dpi × 3 bit
Media sizes	Tray 1 (manual feed tray) / Tray 2 ☐ Paper width: 92 to 216 mm (3.6" to 8.5") ☐ Paper length (Tray 1): 148 to 356 mm (5.8" to 14.0") ☐ Paper length (Tray 2): 148 to 297 mm (5.8" to 11.7") * Envelopes with a width of 220 mm can be printed from Tray 1 (manual feed tray). Tray 3 (optional) A4, B5, Executive, Letter, G-Legal, Legal

Paper/Media	Plain paper (60 to 90 g/m²) Recycled paper(60 to 90 g/m²) Letterhead Envelopes Label Thick stock 1 (91 to 150 g/m²) Thick stock 2 (151 to 210 g/m²) Postcard Glossy 1 (100-128 g/m²) Glossy 2 (129-158 g/m²) Single side only (60 to 90 g/m²) Special paper (60 to 90 g/m²)
Input capacity	Tray 1 (manual feed tray) ☐ Plain/recycled paper: 100 sheets ☐ Envelopes: 10 envelopes ☐ Letterhead, labels, thick stock 1/2, postcard, glossy media 1/2: 20 sheets Tray 2 ☐ Plain/recycled paper: 250 sheets ☐ Letterhead, labels, thick stock 1/2, postcard, glossy media 1/2: 20 sheets Tray 3 (optional) Plain/recycled paper: 500 sheets
Output capacity	Output tray: 150 sheets (plain paper) / 10 sheets (special paper)
Operating temperature	10 to 30°C (50 to 86°F) Note: Fluctuations of no more than 10°C (18°F) within an hour.
Operating humidity	15 to 85% Note: Fluctuations of no more than 10% within an hour.
Power supply	AC 110 to 127 V, 50 to 60Hz AC 220 to 240 V, 50 to 60 Hz
Power consumption	AC 120 V: 1000 W or less AC 220 to 240 V: 1100 W or less Energy save mode: 34 W or less

Amperage	AC 120 V: 8.2 A or less AC 220 to 240 V: 4.4 A or less
Acoustic noise	Standby: 33 dB or less Printing: 52.5 dB or less Copying: 53.5 dB or less
External dimensions	Height: 476 mm (18.7") Width: 421.5 mm (16.6") Depth: 544 mm (21.4") Note: Excluding some protruding parts and the manual feed tray.
Weight	27.7 kg (61.0 lb) (without consumables) 32.5 kg (71.6 lb) (with consumables)
Interface	USB 2.0 (High-Speed) compliant, 10Base-T/100Base-TX/1000Base-T (IEEE 802.3) Ethernet, Host USB (USB Device Printing) RJ-45 connector
Standard memory	Printer: 256 MB, Copier: 128 MB

Appendix B

Where To Get Help

Contacting Epson Support

Before Contacting Epson

If your Epson product is not operating properly and you cannot solve the problem using the troubleshooting information in your product documentation, contact Epson support services for assistance. If Epson support for your area is not listed below, contact the dealer where you purchased your product.

Epson support will be able to help you much more quickly if you give them the following information:

- ☐ Product serial number
(The serial number label is usually on the back of the product.)
- ☐ Product model
- ☐ Product software version
(Click **About**, **Version Info**, or similar button in the product software.)
- ☐ Brand and model of your computer
- ☐ Your computer operating system name and version
- ☐ Names and versions of the software applications you normally use with your product

Help for Users in Europe

Check your **Pan-European Warranty Document** for information on how to contact Epson support.

Help for Users in Taiwan

Contacts for information, support, and services are:

World Wide Web

<http://www.epson.com.tw>

Information on product specifications, drivers for download, and products enquiry are available.

Epson HelpDesk

Phone: +886-2-800212873

Our HelpDesk team can help you with the following over the phone:

- ☐ Sales enquiries and product information
- ☐ Product usage questions or problems
- ☐ Enquiries on repair service and warranty

Repair service center:

<http://www.tekcare.com.tw/branchMap.page>

TekCare corporation is an authorized service center for Epson Taiwan Technology & Trading Ltd.

Help for Users in Australia

Epson Australia wishes to provide you with a high level of customer service. In addition to your product documentation, we provide the following sources for obtaining information:

Your Dealer

Don't forget that your dealer can often help identify and resolve problems. The dealer should always be the first call for advice on problems; they can often solve problems quickly and easily as well as give advice on the next step to take.

Internet

<http://www.epson.com.au>

Access the Epson Australia World Wide Web pages. Worth taking your modem here for the occasional surf! The site provides a download area for drivers, Epson contact points, new product information and technical support (e-mail).

Epson Helpdesk

Phone: 1300-361-054

Fax: (02) 8899 3789

Epson Helpdesk is provided as a final backup to make sure our clients have access to advice. Operators on the Helpdesk can aid you in installing, configuring and operating your Epson product. Our Pre-sales Helpdesk staff can provide literature on new Epson products and advise where the nearest dealer or service agent is located. Many types of queries are answered here.

We encourage you to have all the relevant information on hand when you ring. The more information you prepare, the faster we can help solve the problem. This information includes your Epson product documentation, type of computer, operating system, application programs, and any information you feel is required.

Help for Users in Singapore

Sources of information, support, and services available from Epson Singapore are:

World Wide Web

<http://www.epson.com.sg>

Information on product specifications, drivers for download, Frequently Asked Questions (FAQ), Sales Enquiries, and Technical Support via e-mail are available.

Epson HelpDesk

Phone: (65) 6586 3111

Our HelpDesk team can help you with the following over the phone:

- ☐ Sales enquiries and product information
- ☐ Product usage questions or problems
- ☐ Enquiries on repair service and warranty